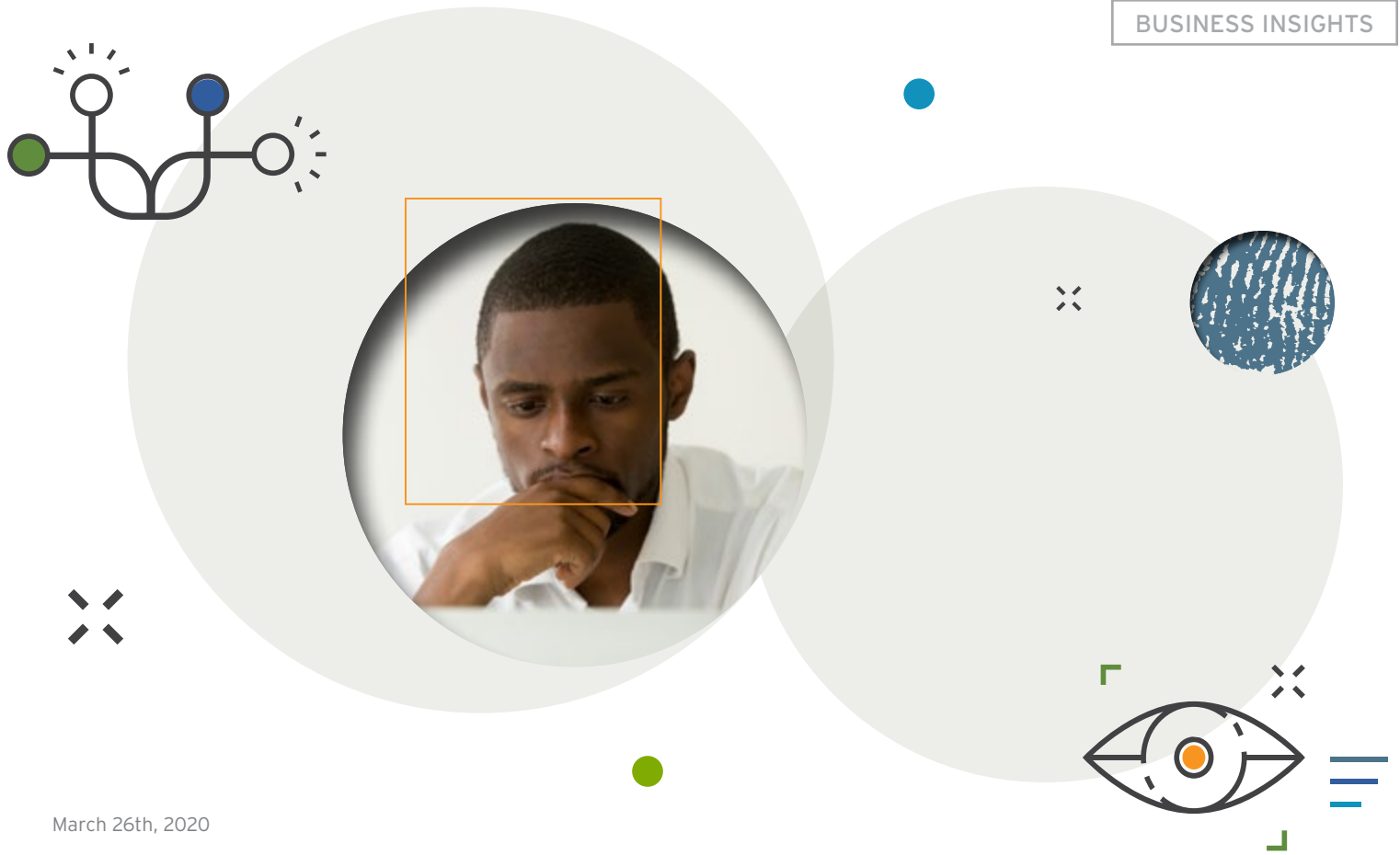




March 26th, 2020

Business Insights

COVID-19 RESPONSE

Written by: Jesse LaDousa, Chief Operating Officer

In this unprecedented time, I wanted to share Clientek's response to the current COVID-19 situation. The health and safety of both our employees and clients is our foremost concern and, as many other businesses are, we are taking steps to ensure we provide the safest possible working environment.

We are fortunate to work in an industry that supports and allows for remote working. Clientek's US operations as well as our partners in India and Costa Rica have robust business continuity plans that allow all work to be done remotely and safely. Much of our work is and always has been completed remotely and, as such, these continuity plans have been thoroughly tested.

For the safety of both our employees and our clients, we have requested that all in-person meetings at the Clientek headquarters be changed to remote video and/or teleconferencing meetings. If you have a meeting scheduled

with us that does not have a teleconferencing capability please reach out to the meeting organizer for an update.

We are here to support you and ensure you continue to receive excellent service from us. We know the work we do for you is important and we want to ensure you know we are here and committed to continue providing you service, options and assistance for your projects.

If there's anything additional we can do, please don't hesitate to reach out.

CONTACT US